

Cittadinanzattiva Italy

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Reflections

- Despite the low scores it becomes evident the wide activities developed by ACOs.
- A few years ago it would have been impossible to measure this type of activity.
- The importance to have instruments to measure, understand and direct our actions. (ex. Right to evaluation)



Reflections

- Important to have a handbook for the diffusion of the monitoring tool (Toolbox).
- The use of a structured procedure to analyze the state of implementation of the active citizenship rights increases ACOs credibility.
- The rights with the lower scores are rights that are more political.



Reflections

- It is very rare to find a country that has a national public policy on active citizenship but it is possible to find policies in either specific fields or on the local level.
- In Italy there are new spaces opening up for ACOs due to the crisis of trade unions and public administrations.



Application

First level: A policy on communication and sharing information

1. Publication of data to engage other ACOs
2. Meetings with mass media
3. Meeting with public administrators that already have an awareness and interest in this topic.
4. Diffusion of best practices in order to understand what is essential for a consultation, evaluation etc.



Application

Second level: A policy on Implementation of the Charter

1. Choose one or more policies to evaluate using the Toolbox and promote the Charter.
2. In a specific administration to apply and use the Toolbox to evaluate the implementation of the Charter (Justice Dept. Marche Region)
3. The sector most important to evaluate are public services because of relation between quality of services and citizen participation.

